



Eric Holcomb, Governor  
State of Indiana

***Indiana Family and Social Services Administration***

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**New Electronic Visit Verification Resource Available**

Dear Stakeholder,

The 21st Century Cures Act directs Medicaid programs to require personal care service and home health service providers to use an electronic visit verification (EVV) system to document services rendered. As previously announced, the Indiana Health Coverage Programs (IHCP) will be requiring the use of an EVV system for personal care services starting January 1, 2021. The implementation date for requiring use of an EVV system for home health services remains January 1, 2023.

To help impacted providers prepare for this requirement, the IHCP has developed a two-page resource with helpful information. This resource describes the required steps for providers who wish to utilize the State's EVV solution (Sandata) along with steps for providers who wish to use an alternative EVV vendor.

For additional information on the EVV requirement, providers may refer to the [Electronic Visit Verification](#) webpage on the Indiana Medicaid Provider website.



